KESWICK TOWN CENTRE - EXPERIMENTAL TRAFFIC REGULATION ORDER - CONSULTATION RESPONSES **Appendix D**

Number	From	Written or Verbal	Location	Responses	Cumbria Highways Comments
1	Business on Lake Road	Verbal	Lake Rd	Distance to nearest loading bay Shop opens at 10 - extra staff costs Speed of existing traffic on Lake Road (request humps)	understand concern understand concern Reason against one-way on St J St
2	Cinema St Johns St	Written (e)	Market Sq	Support but concern re cyclists Request reintroduce cyclists to Market Square	Cumbria Highways supports cyclists Replied explaining - conflict with pedestrians support cyclists by parking rails - accepted
3	Business Market Square	Written	Market Sq Standish Stn/StJSt	Current access arrangements give him no problem Abuse should be addressed Proposal unrealistic Widen footways without restricting traffic	Amended time restrictions would improve Agree Reconsidered - change direction of one-way That is the proposal - as far as practical
4	Resident of Market Square	Written	Market Sq	Has due regard been taken of residential property Will House Removal Vehicles have access? May encourage night-time deliveries (noise nuisance) Arrangements for disabled visitors ? Do not want to see residents of MSq disadvantaged	Yes Yes Possibly, though perhaps now specialist. Disabled parking on Derwent Close Will have fair consideration
5	Managing Agents for Packhorse Court	Verbal	Standish	Sought clarification of various details Concern about access to Packhorse Court Will consult tennants and write if appropriate	Provided
6	Freight Transport Association	Written	General	Concern over time allowed to respond Will force delivery into morning peak Exemptions for emergency etc - why not delivery? Not only banks receive valuable deliveries	(Written reply)-town aware-will report if late Tourist town-Not conventional traffic pattern Significant difference Security vehicles are a standard exemption
7	Business Market Square	Written	Market Sq	Suppliers/contractors cannot always meet set times Hotel is limited to deliveries at the front only Not practical to carry equipment from loading bays	May have to adjust Amended time restrictions would improve Possible at specified times
8	Keswick Congregational Ch'ch Lake Road	Written	Lake Rd	Concern for users of Church and Hall Hall booked for arts/crafts/photo group exhibitions Current Zone was modified to meet church needs Problems for disabled churchgoers (expensive access)	 Would have to adjust delivery times Alternative is double yellow lines Disabled parking nearby

9	Business Market Square	Written	Market Sq	90% of deliverers can not deliver before 10am Small deliveries via Packhorse Court (also ped area) Many deliveries on large wagons, some palletised Would deliver from Standish St (blocking it) Hand hauling 75 metres - costs + rain damage Frustrating retrospective consultation	Need to adjust (Currently subject to voluntary 10-4 ban) Amended time restrictions would improve Obstruction not acceptable understand concern Following due process
9a	Follow-up to 9	Written (e)	Market Sq	Supplied copy letters from 3 couriers/hauliers Insurance requires delivery to curtilage. Times would require separate vehicle (costs). Health & safety of courier using pallet barrow (risk of mugging + to public)	Would be barrowed to curtilage Amended time restrictions would improve System used elsewhere
10	Business St Johns St	Written (+ petition against lack of consultatn	St J St	Petition against lack of consultation 83% favour no change - 14 % favour one-way Pedestrianisation of St J St not wanted Would welcome traffic calming at corner(George Hotel) Traffic flow predominantly up St J St	Following due process Basis of Petition not accurate Not possible in isolation
11	Allerdale Borough Council (Parking)	Written (e)	Market Sq	Support in general Current Environmental health complaint about (very) early morning deliveries suggest restrict deliveries to 6am-10am & 6pm-11pm	Reasonable suggestion
12	Keswick Area Partnership	Written (following copy of consultatn report)	Market Sq	Supports change in Market Square Restrict cars, coaches & utility vans (10-6 or ?11-5) Restrict taxis-but disabled use so speed limit+bays Restrict Loading on case-by-case basis (face-to-face)	Ignores delivery problem & opens up at night Not practical or necessary Not practical
			St J St	Something should be done Do not feel proposed pedestrianisation is best option If T calming at corner effective - would support two-way consultation shows preferred option one-way Station St to St J St subject to further investigation by CCC	Not possible in isolation Problem with redistributed traffic
13	Keswick Town Council	Written	Market Sq	Does not endorse Market Sq -insufficient consultation Use funds for consultation/research on impact	Already extensive work done
			St J St	Does not endorse StationSt/StJSt-insufficient consultn Fundemantal Flaws Use funds for consultation/research on impact Use funds to traffic calm corner at George Hotel	Pre-consult'n discussions explored in depth Already extensive work don Not possible in isolation

14	Business Lake Road	Written	Lake Rd	Much of business is furniture needing delivery to shop Delivery fron southern England can not guarantee times Also customers need to collect from the shop	Amended time restrictions would improve Amended time restrictions would improve Amended time restrictions would improve
15	Business Market Square	Written	Market Sq	Delivery companies cannot deliver before 10am (11:30) Please consider financial impact on family businesses Why deliveries in StationSt/StJSt but not Market Sq Why permit Market traders 4-6 Is safety a true concern. How many accidents? Why not remove street furniture and A boards Why no study of if transfer from loading bays works	Amended time restrictions would improve Part of overall balance Similar but slightly different Similar to existing situation Perceived safety & environment Needed for visitors. A boards to be licenced Experience of siomilar towns
16	Business Lake Road	Written	Market Sq St J St	Agree improvements need - current ideas unworkable Survey of commercial vehicle movement needed All traders and delivery companies views needed Large deliveries not practical Extra manning costs for deliveries Suggest restriction runs 12 to 6 Give pedestrian priority with 5 or 10mph speed limit Standish St will not work	Pre-consult'n discussions explored in depth Experience of siomilar towns Following due process Amended time restrictions would improve Amended time restrictions would improve Amended time restrictions would improve Not possible without significant T calming Amended proposal
17	Holiday flat Baker's Yard St John's St	Written (e)	St J St	Sometimes impossible to access Baker's Yard because of parked cars. Request 'Keep Clear' marking	Double yellow lines. (no waiting at any time) Enforcement issue (ABC/Police)
18	Resident Poplar St Market Square	Written (e)	Market Sq	Supports some of changes (principle of ped zone in StJSt, 15 min disc pkg in StJSt, prohibit general traffic in Derwent Close, Extend ped zone in Lake Rd) But 5 houses in Poplar St need access from MarketSq Taxi rank inappropriate position	 Will be ensured if necessary Taxis will be allowed in M Sq in evenings
19	Business Market Sq (Previously a transport manager)	Written	Market Sq	Proposals miss point of conflict between traffic/peds Shops need regular supplies. Little room for stock. Times cause problems for couriers and shop opening Couriers rely on risking parking tickets -would continue Some delivery vehicles too large Saturday Market gives more problem than vehicle/ped	 Amended time restrictions would improve Enforcement issue - clearer
20	North Lakes Accommodation Providers	Written	Market Sq St J St	Supportive of efforts to reduce vehicle/ped conflict, Benefits outweigh delivery difficulties for retailers Support ped safety/business but is this best solution? Concern over knock-on effect on nearby streets	 Detailed consideration given to options