

To: **The Chair and Members of the Scrutiny
Management Board**

Agenda

SCRUTINY MANAGEMENT BOARD

A meeting of the Scrutiny Management Board will be held as follows:

Date: Tuesday, 3 March 2020
Time: 10.00 am
Place: Conference Room A and B, Cumbria House, Carlisle

**NB A PRE-MEETING OF THE BOARD WILL BE HELD AT 9.30 AM IN
CONFERENCE ROOM A AND B TO WHICH ALL MEMBERS ARE
ENCOURAGED TO ATTEND**

Dawn Roberts
Executive Director –Corporate, Customer and Community Services

Enquiries and requests for supporting papers to: **Lorraine Davis**
Direct Line: **07929 164805**
Email: **lorraine.davis@cumbria.gov.uk**

This agenda is available on request in alternative formats

MEMBERSHIP

Conservative Members (6)

Mr J Airey
Mr P Dew
Dr S Haraldsen
Mr J Lister
Mrs V Tarbitt
Mr WJ Wearing (Chairman)

Labour Members (5)

Ms C Driver
Mr KR Hamilton
Mr M Hawkins
Mr W McEwan
Mr M Wilson (Vice-Chair)

Liberal Democrat Members (3)

Mr SB Collins
Mrs S Evans
Mr C Hogg

ACCESS TO INFORMATION

Agenda and Reports

Copies of the agenda and Part I reports are available for members of the public to inspect prior to the meeting. Copies will also be available at the meeting.

The agenda and Part I reports are also available on the County Council's website – www.cumbria.gov.uk

Background Papers

Requests for the background papers to the Part I reports, excluding those papers that contain exempt information, can be made to Legal and Democratic Services at the address overleaf between the hours of 9.00 am and 4.30 pm, Monday to Friday.

A G E N D A

PART 1: ITEMS LIKELY TO BE CONSIDERED IN THE PRESENCE OF THE PRESS AND PUBLIC

1 APOLOGIES FOR ABSENCE

To receive any apologies for absence.

2 MEMBERSHIP

To report any changes to the membership of the Board.

3 DISCLOSURES OF INTEREST

Members are invited to disclose any disclosable pecuniary interest they have in any item on the agenda which comprises

- 1 Details of any employment, office, trade, profession or vocation carried on for profit or gain.
- 2 Details of any payment or provision of any other financial benefit (other than from the authority) made or provided within the relevant period in respect of any expenses incurred by you in carrying out duties as a member, or towards your election expenses. (This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992.
- 3 Details of any contract which is made between you (or a body in which you have a beneficial interest) and the authority
 - (a) Under which goods or services are to be provided or works are to be executed; and
 - (b) Which has not been fully discharged.
- 4 Details of any beneficial interest in land which is within the area of the authority.
- 5 Details of any licence (alone or jointly with others) to occupy land in the area of the authority for a month or longer.
- 6 Details of any tenancy where (to your knowledge)
 - (a) The landlord is the authority; and
 - (b) The tenant is a body in which you have a beneficial interest.

- 7 Details of any beneficial interest in securities of a body where
- (a) That body (to your knowledge) has a place of business or land in the area of the authority; and
 - (b) Either –
 - (i) The total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body; or
 - (ii) If that share capital of that body is of more than one class, the total nominal value of the shares of any one class in which the relevant person has a beneficial interest exceeds one hundredth of the total issued share capital of that class.

In addition, you must also disclose other non-pecuniary interests set out in the Code of Conduct where these have not already been registered.

Note

A “disclosable pecuniary interest” is an interest of a councillor or their partner (which means spouse or civil partner, a person with whom they are living as husband or wife, or a person with whom they are living as if they are civil partners).

4 EXCLUSION OF PRESS AND PUBLIC

To consider whether the press and public should be excluded from the meeting during consideration of any item on the agenda.

5 MINUTES

To confirm as a correct record the Minutes of the meetings of the Board held on 27 November 2019 and 18 December 2019 (copies enclosed).

(Pages 7 - 18)

6 CALL-IN ITEMS

For members to be informed of any call-in items received by the County Council and to consider whether any further action needs to be taken by the Board.

7 UPDATE ON THE CUSTOMER PROGRAMME

To receive a report and a presentation from the Executive Director – Corporate, Customer and Community Services (copy enclosed).

(Pages 19 - 42)

8 SCRUTINY ANNUAL REPORT

To consider a report by the Executive Director – Corporate, Customer and Community Services (copy enclosed).

(Pages 43 - 68)

9 SCRUTINY PERFORMANCE WORKING GROUP UPDATE

To consider a report by the Executive Director – Corporate, Customer and Community Services (copy enclosed).

(Pages 69 - 78)

10 SCRUTINY CHAIRS UPDATE

To receive updates from the Chair of each of the following:-

Cumbria Police and Crime Panel	Mr W McEwan
Cumbria Health Scrutiny Committee	Ms C Driver
Scrutiny Panel - Adults	Mr M Wilson
Cumbria LEP Scrutiny	Mr W Wearing
Scrutiny Panel - Communities and Place	Mr S Collins
Scrutiny Panel - Children and Young People	Mrs V Tarbitt

(Pages 79 - 92)

11 SCRUTINY MANAGEMENT BOARD UPDATE REPORT AND WORK PROGRAMME

To receive a report from the Senior Manager – Policy and Scrutiny (copy enclosed). PLEASE NOTE Appendix 2 of the report is to follow.

(Pages 93 - 112)

12 DATE OF NEXT MEETING

To note that the next meeting of the Board will take place on 15 June 2020 at 10.00 am at County Offices, Kendal.