

Data Quality Improvement Plan 2019/20

Action Required:	Why is this required:	Metrics for success:	Timeframe:	Lead:	Update:
<p>Commission an external review to identify missing data for deferred members "gone-aways".</p>	<p>A review by YPS identified that the Scheme held incomplete addresses for 20 members within the Cumbria FPS. The Scheme commissioned an external company to investigate and attempt to locate the addresses for these members, and then extended to include all deferred members.</p>	<p>The initial target was met, as there was a 90% reduction of scheme members with incomplete or missing addresses before 31st March 2019.</p> <p>The remaining scheme members will be continue to be reviewed on a case by case basis.</p>	<p>Target Professional Services commissioned in Feb 2019.</p> <p>YPS records will be updated when verified.</p>	<p>PG</p>	<p>A tracing agency was contracted to verify and (where appropriate) provide updated addresses for all deferred members in the scheme and any members where it is known their address is incomplete or missing.</p> <p>Ten deferred members aged 50 or over are currently being traced via the DWP Tracing Service.</p> <p>Two overseas members have failed to respond to letters asking them to get in touch.</p> <p>Two members contacted via electoral role information provided up to date addresses.</p> <p>The few remaining members are aged 45 and under and decisions will be assessed on a case by case and value for money basis.</p>

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Review outcome of next National Fraud Initiative work and follow up on any anomalies.	The NFI exercise will identify any records held by the Scheme that do not reconcile with data held by other public sector organisations. This may be an indicator that the Scheme has not been informed of a death and therefore payments may continue to be made in error or a re-employed pensioner where abatement could apply.	To resolve (or attempt to have resolved) 100% of identified cases within 6 months of being notified of each case.	<p>Within 1 month of the receiving the NFI feedback, have a clear action plan for addressing each identified anomaly.</p> <p>Where the Scheme is notified of an anomaly by the NFI exercise, the pension will be suspended.</p>	JB / AMcG	<p>For Cumbria FPS the 2018 NFI exercise did not identify any scheme members that had died without the Scheme being aware of them.</p> <p>The next data set from the NFI is scheduled in 2020.</p>
Review the GAD high level summary report from the 2016 valuation	GAD have provided recommendations to address data quality ahead of the 2020 scheme valuation.	Reduced number of scheme member records excluded from the 2020 valuation. The excluded records related to a number of new retained starters in the 2015 (CARE) scheme.	Prior to submission of data for the 2020 valuation	TBD	Investigations indicated that the excluded records were correct, it was instead the validation was not allowing for the change to the 2015 CARE scheme data points. This has been fed back by YPS to the Fire SAB who plan to refer the issue to the Home office and by YPS to GAD as part of the feedback on the 2020 valuation draft data specifications. YPS will provide an update when one is received.