

CUMBRIA POLICE AND CRIME PANEL

Meeting date: 7 February 2020

From: Monitoring Officer (Cumbria County Council)

UPDATE ON COMPLAINTS

1.0 EXECUTIVE SUMMARY

1.1 *This report advises members of any complaints received in accordance with the Panel's complaints procedure. The report outlines where appropriate, what, if any, action has been taken in respect of the complaints.*

2.0 RECOMMENDATION

2.1 *Members are asked to note the report.*

3.0 BACKGROUND

3.1 At the meeting on 15 October 2018 the Panel agreed to adopt a revised complaints procedure to consider non-criminal complaints in relation to the Police and Crime Commissioner or other office holders.

3.2 The Procedure

3.2.1 As part of the revised procedure, the Monitoring Officer of Cumbria County Council will consider all complaints matters in the initial stages. If the Monitoring Officer cannot broker a resolution, a sub-committee of the Panel should be convened to consider the matter further.



3.2.2 The Panel will receive a report to each meeting detailing the position with all ongoing complaints, and requesting a sub-committee be convened if appropriate.

4.0 DETAILS OF COMPLAINTS RECEIVED

4.1 As at the date of this report, there are no ongoing complaints.

Iolanda Puzio
Monitoring Officer, Cumbria County Council

January 2020

APPENDICES

None

BACKGROUND PAPERS

No background papers

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