



Cumbria County Council
Adult Social Care
Winter Plan

CCC Capacity and Market Developments

Action	Expected Impact
Development of COVID positive beds for those in hospital who require 24 hour support.	<ul style="list-style-type: none">• Reduction in hospital length of stays related to care home placements• Support the management of risk of COVID transmission into care homes
Further explore the development of rapid response community equipment service teams. Additional capacity outside of the current budget envelope will need system wide agreement with regards to funding	<ul style="list-style-type: none">• Improve flow out of hospital and reduce length of stay in hospital• Hospital admission reduction
Recruitment of domiciliary and Reablement support staff and review of deployment of teams within Cumbria Care:	<ul style="list-style-type: none">• Increased domiciliary and Reablement capacity• Maximised use of resources• Improved availability in key geographical areas• Admission avoidance

CCC Capacity and Market Developments (cont)

Action	Expected Impact
<p>Establish current use and effectiveness of interim bed. Use intelligence to ascertain service required for winter and beyond.</p> <p>Noting that currently there is high levels of residential capacity within the market available for spot purchase through existing contracting arrangements</p>	<ul style="list-style-type: none"> • Ensure system capacity is most effectively used
<p>Changes to restarts in contracts (residential & nursing/home care)</p>	<ul style="list-style-type: none"> • Ensure contract restarts do not contribute to length of stays in hospital
<p>Review existing care packages are appropriately sized, promoting independence and enhancing community capability and assets:</p> <p>Initial focus on those placements made during the COVID pandemic to release hospital capacity</p>	<ul style="list-style-type: none"> • Ensure that available capacity is used most effectively • Support promoting independence models • Improve flow in the system • Help ensure financial and workforce sustainability domiciliary care provision

CCC Capacity and Market Developments (cont)

Action	Expected Impact
Continue the availability/access of agency staff/other staffing solutions for Cumbria Care and independent care providers	<ul style="list-style-type: none">• Mitigate against risks of loss of staff/workforce risk due to COVID-19 over the winter period• The potential to facilitate flex in capacity within the system
Further engagement with independent domiciliary providers to improve capacity in key geographical areas: In line with current gap analysis there would be specific focus on Cockermouth and Keswick areas.	<ul style="list-style-type: none">• Improved domiciliary availability in key geographical areas• Reduce length of stay in hospital

CCC Organisational and Pathway Developments

Action	Expected Impact
Collaborating with NCIC to develop operational D2A plans (Pathway 1) and supporting D2A implementation, as service capacity allows.	<ul style="list-style-type: none"> • Increased potential for person centred care and support • Improved flow out of hospital • Maximised use of resources • Development of health and social care service integration
Continued implementation of new ASC structure including long and short term teams.	<ul style="list-style-type: none"> • Improved governance in key areas of delivery • Enhance opportunities for integration and partnership working • Enhance specialist knowledge in key areas
Ensuring that systems and assurance processes remain robust as to safeguard that services continue to operate safely under increased pressures/demand	<ul style="list-style-type: none"> • Safe delivery of services for people who require support • Improved outcomes for people • Reduced risk that some services would need temporary cessations improving consistency in flow

CCC Organisational and Pathway Developments (Cont)

Action	Expected Impact
Undertake detailed analysis of the disconnect between those requiring support and available support capacity	<ul style="list-style-type: none">Rectify any issues causing disconnect and delays
Consider additional social work capacity or alternate setting for assessment to take place.	<ul style="list-style-type: none">Improve flow and assessment timeframes

CCC Systems Improvements

Action	Expected Impact
Develop accelerated process to secure appropriate support for those individuals in acute or community settings currently awaiting support at home or in residential/nursing: Includes introduction of a electronic purchasing system for residential placements	<ul style="list-style-type: none">• Improve the sourcing of care home and domiciliary packages to improve flow and auditability of system flow• Reduce length of stay in hospital• Improve transparency for providers• Improved system auditability
Continue to improve integrated IT system solutions between Health and Social Care	<ul style="list-style-type: none">• Improved ability to share information in an safe and expedient manner• Reduce possibility to delays due to challenges in sharing information/assessments/accurate patient and service user lists