

Defect Type Category & Received Demand Analysis

For Period from 06/12/2010 00:00:00 to 16/03/2011 00:00:00

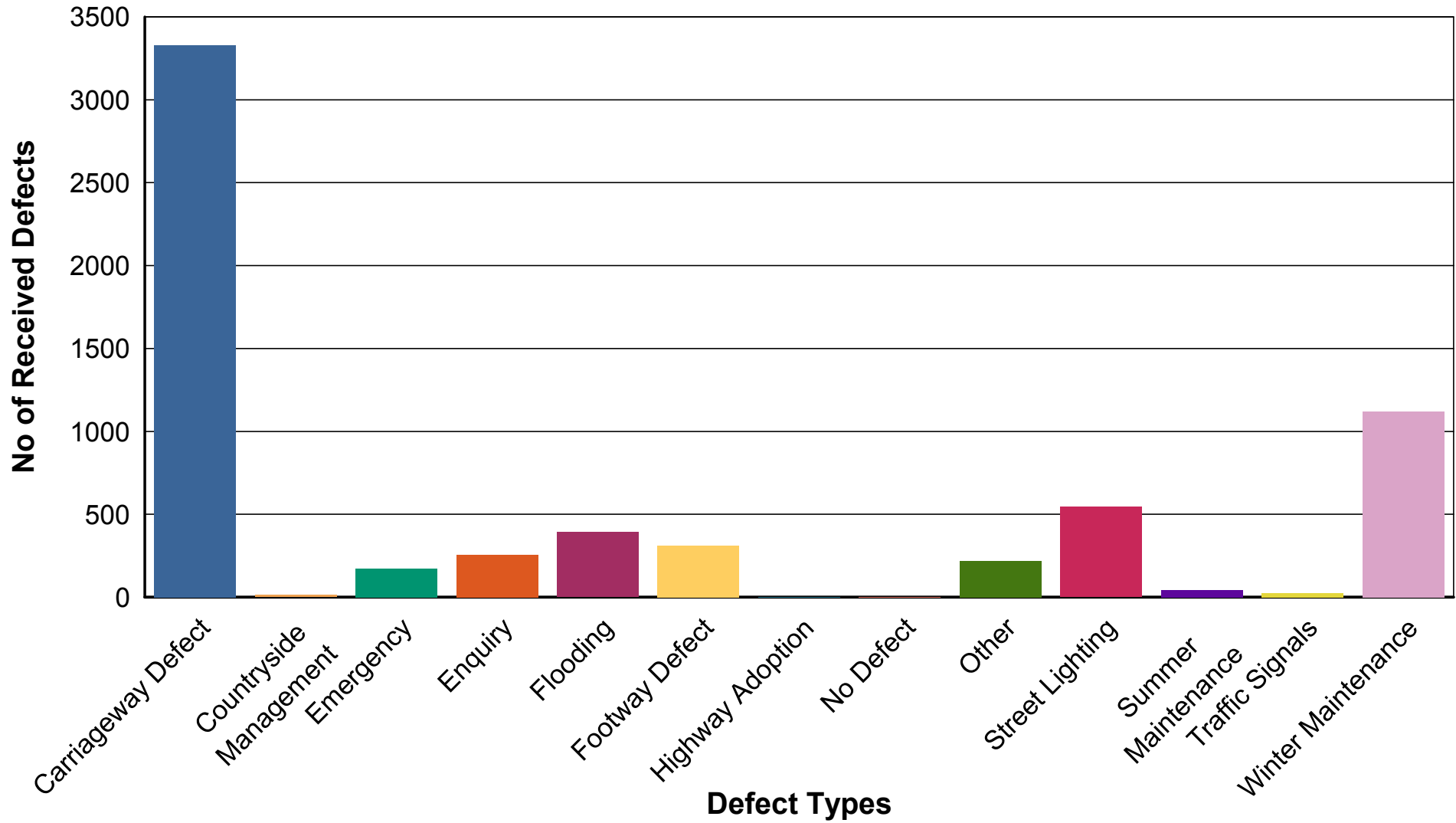
All Defects

Defect Type	No of Defects Received	% of Total Defects Received	No of Defects Repaired	% of Total Defects Repaired	% of Defect Types Repaired
Street Lighting	544	8.47	237	5.38	43.57
Carriageway Defect	3329	51.81	2074	47.11	62.30
Footway Defect	312	4.86	209	4.75	66.99
Flooding	392	6.10	273	6.20	69.64
Traffic Signals	24	0.37	18	0.41	75.00
Enquiry	255	3.97	172	3.91	67.45
Winter Maintenance	1121	17.44	1108	25.17	98.84
Emergency	171	2.66	154	3.50	90.06
Other	218	3.39	138	3.13	63.30
Countryside Management	13	0.20	8	0.18	61.54
Summer Maintenance	44	0.68	9	0.20	20.45
Highway Adoption	2	0.03	1	0.02	50.00
No Defect	1	0.02	1	0.02	100.00
Total	6426		4402		68.50

MeasuresEnd To End Time: 8.43 DaysRight First Time: 7.27 %

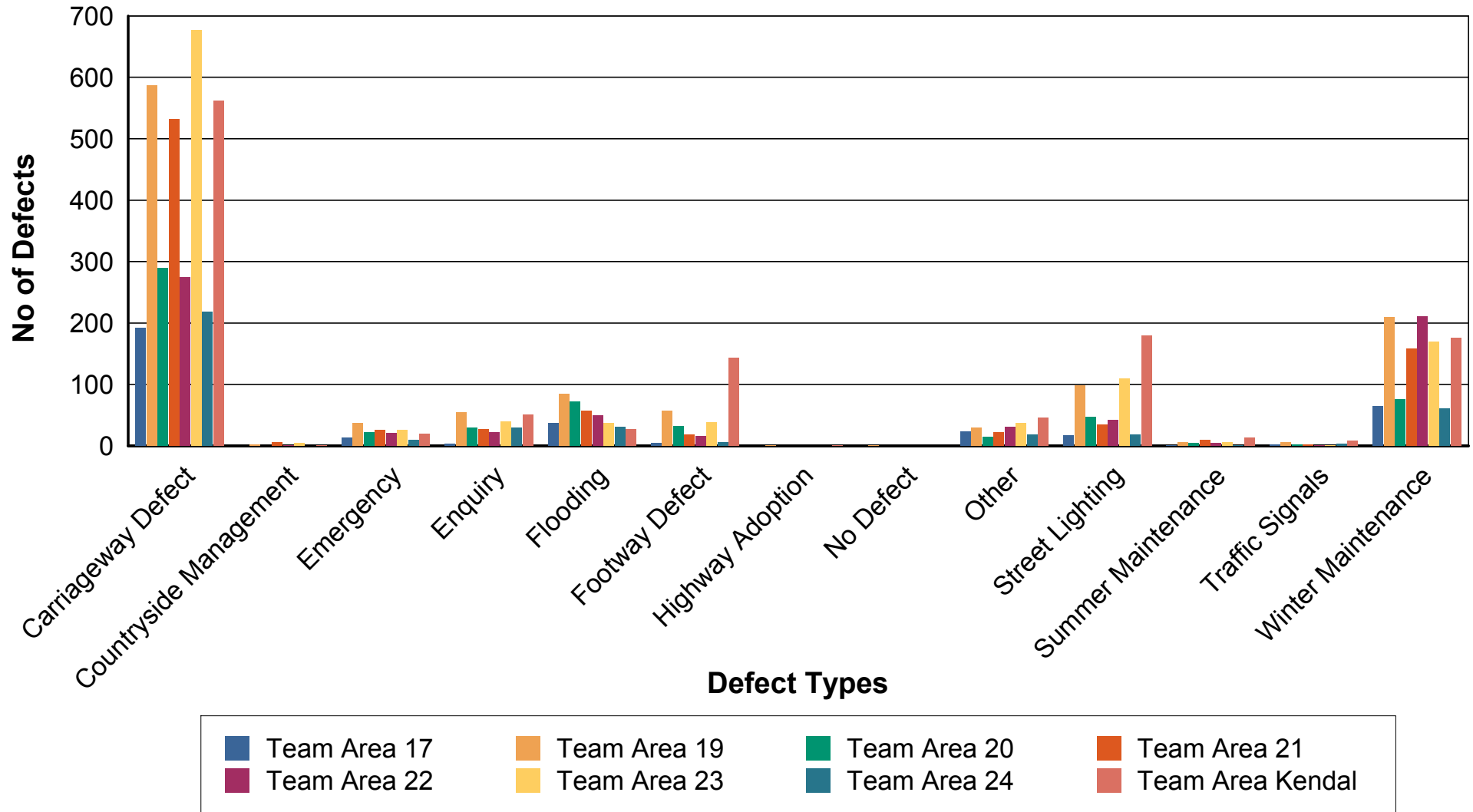
All Districts - Defect Type Breakdown - All Defects Received

06/12/2010 00:00:00 to 16/03/2011 00:00:00



Defect Types Breakdown - All Defects - South Lakeland

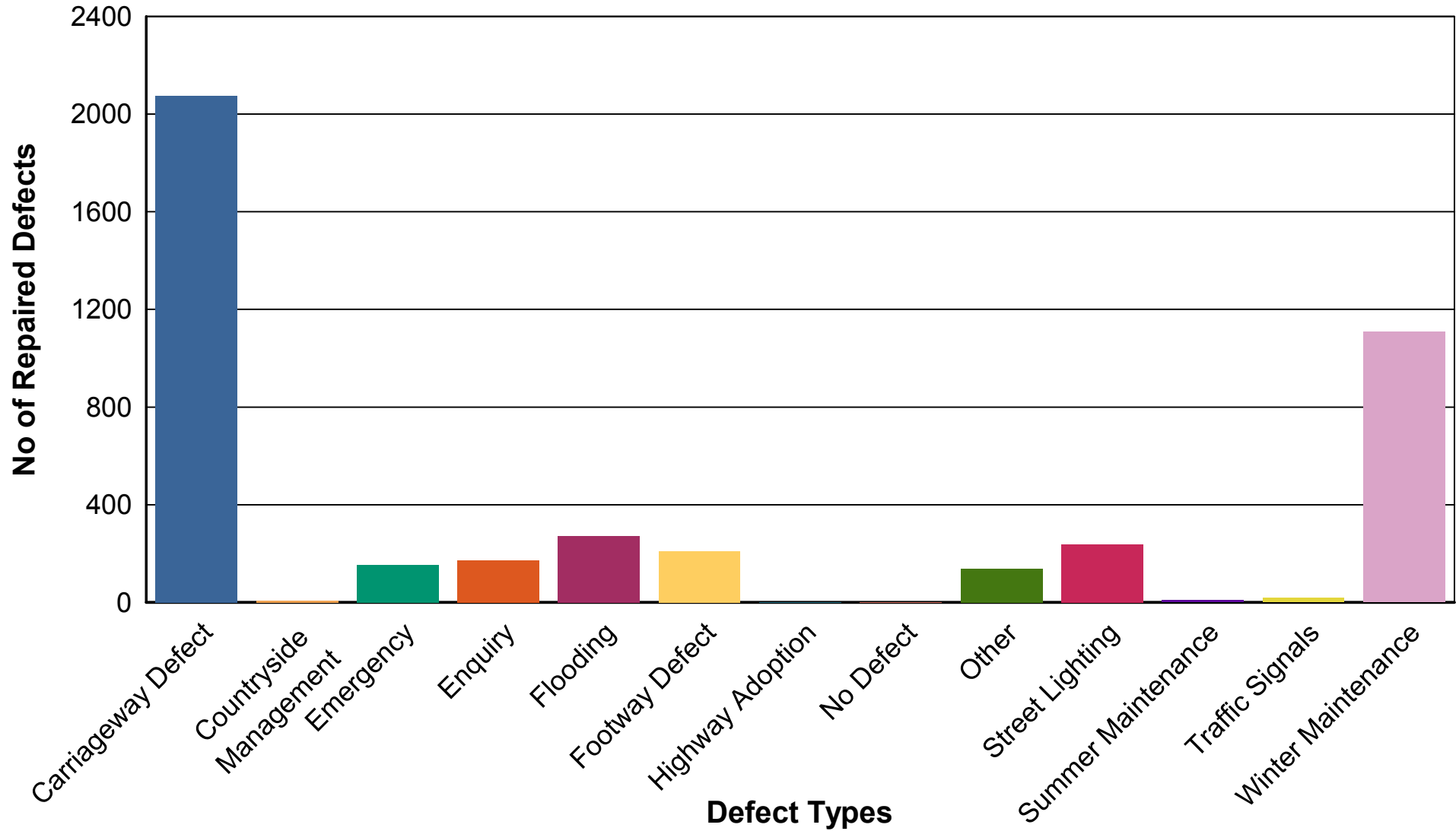
06/12/2010 00:00:00 to 16/03/2011 00:00:00



	Team Area 17	Team Area 19	Team Area 20	Team Area 21	Team Area 22	Team Area 23	Team Area 24	Team Area Kendal	Total
Street Lighting	17	98	47	34	42	109	18	179	544
Carriageway Defect	192	587	289	532	274	676	218	561	3329
Footway Defect	4	57	32	18	15	38	5	143	312
Flooding	36	84	72	56	49	37	31	27	392
Traffic Signals	2	5	2	2	1	1	3	8	24
Enquiry	3	54	30	27	22	39	30	50	255
Winter Maintenance	64	209	75	158	210	169	61	175	1121
Emergency	13	36	22	25	21	25	10	19	171
Other	23	29	14	22	31	36	18	45	218
Countryside Managem	0	2	0	5	1	4	0	1	13
Summer Maintenance	1	5	4	10	4	6	1	13	44
Highway Adoption	0	1	0	0	0	0	0	1	2
No Defect	0	1	0	0	0	0	0	0	1
Total	355	1168	587	889	670	1140	395	1222	6426

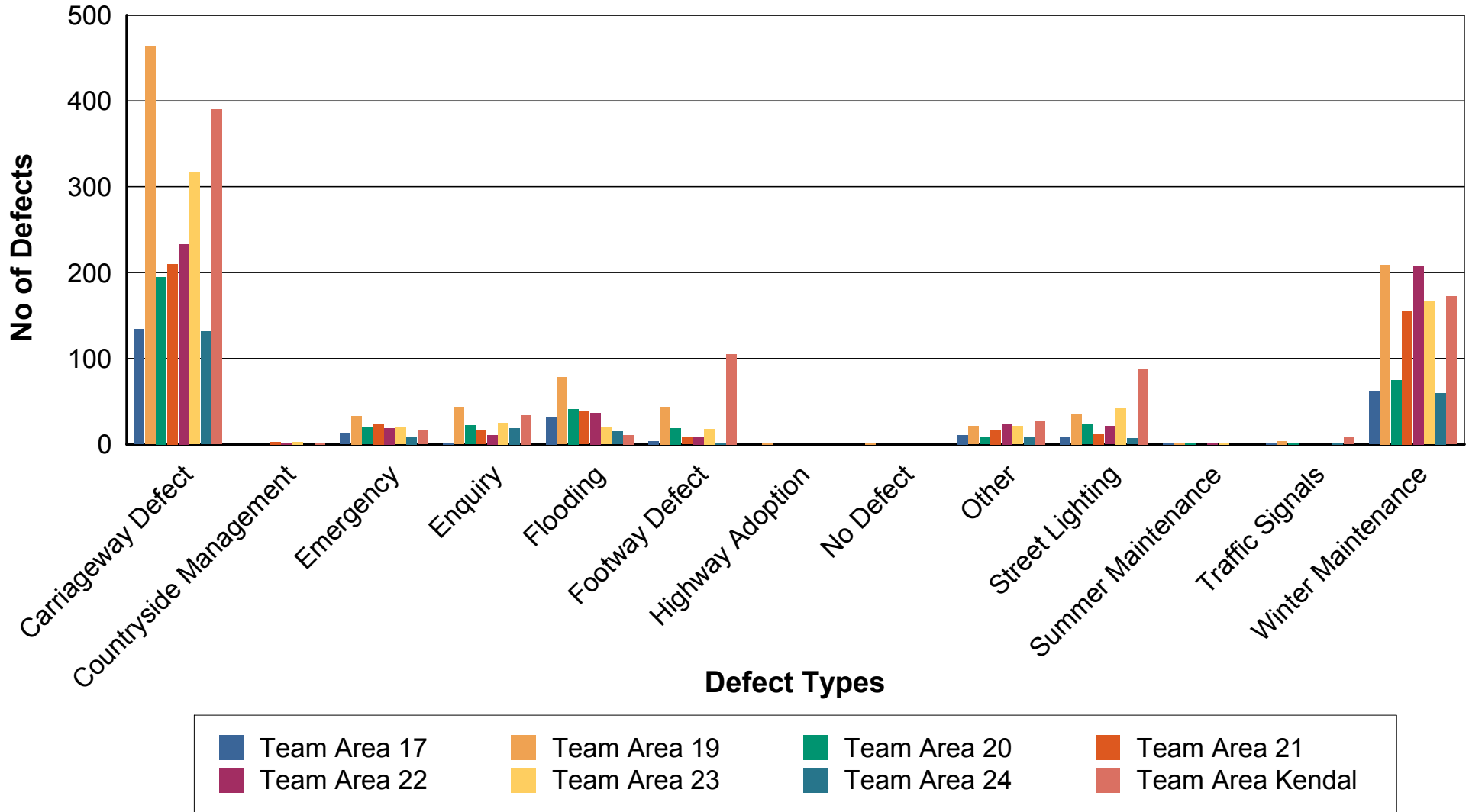
All Districts - Defect Type Breakdown - All Defects Repaired

06/12/2010 00:00:00 to 16/03/2011 00:00:00



Defect Types Breakdown - All Defects Repaired - South Lakeland

06/12/2010 00:00:00 to 16/03/2011 00:00:00



	Team Area 17	Team Area 19	Team Area 20	Team Area 21	Team Area 22	Team Area 23	Team Area 24	Team Area Kendal	Total
Carriageway Defect	134	464	195	210	233	317	131	390	2074
Countryside Manag	0	0	0	3	1	3	0	1	8
Emergency	13	33	20	24	19	20	9	16	154
Enquiry	2	43	22	16	11	25	19	34	172
Flooding	32	78	41	39	37	20	15	11	273
Footway Defect	4	44	19	8	9	18	2	105	209
Highway Adoption	0	1	0	0	0	0	0	0	1
No Defect	0	1	0	0	0	0	0	0	1
Other	11	21	8	17	24	21	9	27	138
Street Lighting	9	35	23	12	21	42	7	88	237
Summer Maintenanc	1	2	2	0	2	2	0	0	9
Traffic Signals	2	4	2	0	0	0	2	8	18
Winter Maintenance	62	209	75	155	208	167	60	172	1108
Total	270	935	407	484	565	635	254	852	4402

