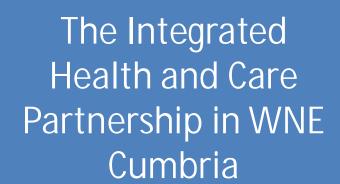
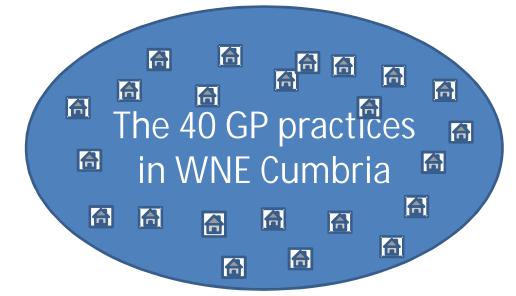


The Alliance Model of Primary Care in North Cumbria

Professor John Howarth Deputy CEO, CPFT & NCUH# Ramona Duguid Programme Director IHCS

May 2018 Update







A system isn't a system without general practice











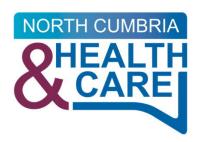
The Alliance Model

Building the Primary Care Arm of our Integrated Health and Care Partnership

North Cumbria Primary Care



Context



- GP practices are facing higher than ever demands and many are concerned about how to sustain services into the future.
- Fall of 1193 wte GPs in England in year to Oct 2017
- The business model for some (but not all) practices is under strain.
- Most young doctors don't want to become partners
- A mixed model is emerging practices merging with each other, practices remaining small and independent and others looking for more innovative partnerships with the wider system.

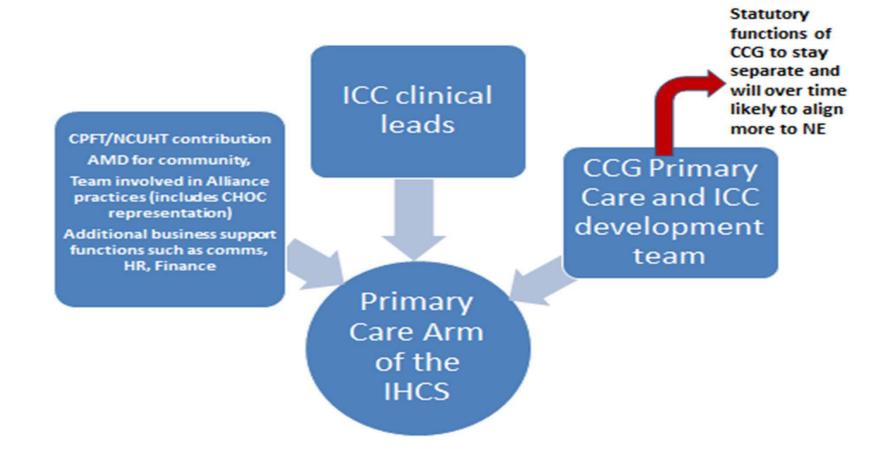
What is the Alliance Model?



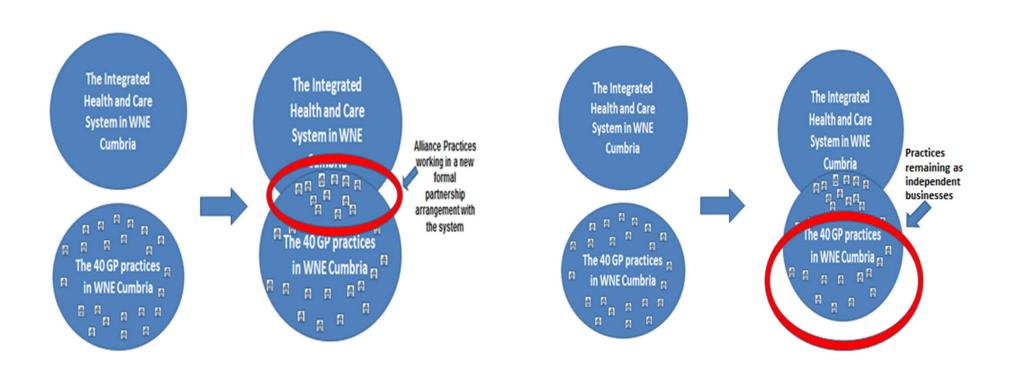
 The Alliance Model is our term for the new partnership between the Integrated Health and Care System (IHCS) and all GPs in North Cumbria based on exchange and mutual support.

• It will be delivered by the Primary Care Arm of our Integrated Health and Care System.

Building the team for the primary care arm of the IHCS



Two groups of practices



Alliance practices – The North Cumbria Primary Care Collaborative

- Made up of the practices themselves, UCLAN medical school, CHOC and CPFT
- Keeping the GMS contracts
- Offering a premises solution (CPFT and eLIFT are creating a new JV company to deliver premises solutions)
- Taking business liabilities/worries off the partners
- GPs still leading clinically

Alliance practices – The North Cumbria Primary Care Collaborative

- Salaried doctor and salaried 'partner' options
- Not forcing mergers, not creating a super practice building a network of great family practices
- Not for profit surpluses reinvested in the staff and in developing new roles e.g. clinical pharmacists
- Run as a collaborative/cooperative
- Discussed with 24 practices 13 formally signed up.
- Aiming to go live from June 2018

Reporting to and represented on the system leadership board





Leadership board of whole collaborative made up of partners – GPs, CPFT/NCUHT CHOC UCLAN

Local GP Practice

> Local GP Practice

Local practices run as business units with local leadership team (doctors, nurses and practice management)

Local GP Practice Local GP Practice Local GP Practice

Local GP Practice

The functions and priorities of the Primary Care Arm of the IHCP

Workforce	Recruitment of GPs	To bring whole system support and expertise to recruitment into general practice
	Increasing clinical skills in the primary care	Increasing the range and number of portfolio roles
	Development of the composite workforce in General Practice	These roles include advanced nurse practitioners, physicians associates, MSK physios, clinical pharmacists etc.
	Develop academic opportunities for GPs aiding recruitment	Opportunities to increase significantly the number of roles linked to the UCLAN medical school
Stabilisation and sustainability	Support and stabilisation of practices in difficulty	A whole system mobilisation to support struggling practices. Possible creation of a rapid response team/capability for sudden crises e.g. illness or suspension plus locum pool for GPs, PNs, NPs, HCAs etc
	Option for salaried service within our IHCS	The 'Alliance Practice' option is well developed with 9 practices signed up.
Estates	Create a premises vehicle for buy out and lease back and for the development of GP premises in North Cumbria	Joint Venture between Elift and CPFT in development

The functions and priorities of the Primary Care Arm of the IHCP

General Practice working at scale	Urgent Primary Care at scale	Working together – practices, trusts and CHOC to develop services at scale
	Call handling and triage at scale	
	Home visiting at scale	
	Medicines management at scale	
	Use of technology at scale e.g. online consultations, remote consulting, remote care home support	
Delivering 7 day general practice	7 day access solutions	Working as a system to align 7 day working with urgent primary care access and GP streaming in A+E
Training adjustion and quality	CLIC, CHOC solutions, small groups teaching etc.	Aligning and coordinating GP training and development efforts
Training, education and quality improvement	Leadership training	
	Continuous improvement and process redesign	
	Support for CQC inspections	
	Mandatory training for all practice staff	
	Opportunities to support GP medical education with the well developed infrastructures within both trusts	
Business support to practices	Financial systems and governance	For the salaried Alliance practices we intend to develop a wide portfolio of business support. A
	HR support	
	Business intelligence	menu of business support options
	Support with capacity/demand planning	could be available to all practices.
	EMIS support plus template development etc.	
	IM&T support at scale	
	Procurement (the two trusts partner with UHMBT are in a £1bn purchasing/procurement arrangement)	
	Intranet development	
Support to work into ICCs	Funded time for ICC leads	The primary care arm would host the ICC leads who would form part of our leadership structure.



Thank you & questions