Appendix 1

**Adult Social Care Performance Reporting Framework**

**Corporate Scorecard**
Reported quarterly to CMT, Cabinet Briefing and Cabinet. Directorate measures and commentary reported corporately:

- Permanent admissions to residential and nursing care homes, per 100,000 population.
- Social care clients receiving self directed support
- Self reported experience of social care users

**Directorate Scorecard**
In line with Performance Management Framework (PMF) this will be reported quarterly to DMT, the Portfolio Holder and Scrutiny Management Board.

Most measures are to be reported at directorate level but are collated centrally i.e. MTFP Savings and e-procurement.

However, the directorate needs to agree a small set of customer focussed measures to be included in the scorecard. In line with the golden thread, this should ideally include national measures and be aligned with the corporate and area scorecard (detailed above).

**Area Scorecard**
In development to be reported quarterly at district level via each Local Area Committee. This may also be reported to CMT and DMT. Measures and commentary include:

- Number of ASC placements outside Cumbria
- Permanent admissions to residential and nursing care homes, per 100,000 population.
- Adults with learning disabilities who live in their own home or with their families
- Adults with learning disabilities in paid employment
- Safeguarding alerts to Adult Social Care
- Social care clients receiving self directed support

**Department of Health Adult Social Care Outcomes Framework (ASCOF)**
Reported nationally at year end in 2011/12

- Proportion of people using social care who receive self-directed support, and those receiving direct payments
- Proportion of adults with learning disabilities in paid employment
- Proportion of adults with learning disabilities who live in their own home or with their family
- Permanent admissions to residential and nursing care homes, per 100,000 population
- Delayed transfers of care from hospital, and those which are attributable to adult social care

The above measures are those available quarterly, however the ASCOF also reports results of annual and bi annual service user and carer surveys.

**Adult Social Care Localities Service Plan Scorecard**
This will be reported quarterly within the directorate at both county and district level via Directorate Business Review (DBR) meetings and is themed around the 7 Social Care Principles as detailed in the DoH Vision for Adult Social care and Shaping Adult Social care. This will also be reviewed at district level.

The measures are intended to be operational and customer focussed and includes those reported on both the area and corporate scorecard ensuring the golden thread in maintained.