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Item 8b - Presentation

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Lancashire Care  
NHS Foundation Trust

# Cumbria Health Scrutiny Committee

## Transfer of MH services to LCFT

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18<sup>th</sup> July 2019

Excellence

| Accountability

| Respect

| Teamwork

| Integrity

| Compassion

# About us

New CEO & executive team

## **Current services provided across Lancashire:**

- Adult Mental Health Services age 16 years and over - inpatient and community
- Specialist Forensic Services
- CAMHS – inpatient and community
- Community Learning Disabilities
- IAPT
- Community and inpatient Perinatal Services (incl., S Cumbria)
- Community Wellbeing Services for adults with physical health needs
- Children's physical health Services
- Community Therapy Services
- Sexual Health

# Scope of the transaction

## Services:

- Adult Mental Health Services age 16 years and over - inpatient (Kendal & Barrow) and community
- Older adults – inpatient (Barrow) and community services
- Child & Adolescent Mental Health Services (CAMHS) – community
- Community Learning Disabilities
- Psychological therapies (IAPT)

Circa 400 staff will transfer

# LCFT Key Priorities

- Addressing pressures in adult mental health urgent care pathway (response to NTW review)
- Improving CQC rating (currently 10 out of 14 core services rated good)
- Enhancing partnership working and relationships with stakeholders including voluntary, service users/patients
- Increasing staff engagement and co production in service delivery
- Securing appropriate investment in mental health services
- Safely transitioning South Cumbria Services in to LCFT

# Comms and Engagement

## **Service user, carers and families**

- Meeting with Lancashire & South Cumbria Learning Disabilities service user group
- Working with Health watch Cumbria to run patient engagement sessions (these have now begun)
- Engaging with staff to identify a number of key patient and service user forums

## **Voluntary Sector**

- To date the Trust has engaged with the following voluntary sector groups:
  - Cumbria Action on Mental Health
  - Cumbria CVS
  - All South Cumbria ICC leads
  - Healthwatch Lancashire and South Cumbria
  - The CEOs & Chairs for the two South Cumbria Mind organisations
  - South Cumbria Action for Health Event

# Staff Engagement

- Staff engagement events with staff at all levels across the county
- Established clinical reference groups for medics
- Drop in sessions arranged for staff teams in their workplaces
- Engaging regularly with Team Leaders to support identifying any key operational issues that may occur during transition
- Members of CPFT staff sit on the LCFT steering group to ensure appropriate connectivity.
- Developed a bespoke leadership programme for staff
- Staff side are involved and sighted on all key issues
- A dedicated intranet website has been developed incorporating Trust news, progress on the transaction as it develops and Frequently Asked Questions (FAQ's)



# Other Engagement

- LCFT is refreshing the Trust strategy and in doing so is giving consideration to the Trust name
- It is important that the population of South Cumbria feels connected with the organisation and that we can demonstrate we meet their needs
- The Trust has started a consultation with partner organisations on a possible organisational name change in the coming weeks as a result

# Transactional Governance

- New governance arrangements in place to oversee the transaction
- The South Cumbria service does not trigger the threshold for a material and significant transaction. However it is good practice to regard the transaction as significant and follow the process set out by NHSI
- There were concerns highlighted on agreement of the transfer following a quality review which are:
  - Delivery of CAHMS services which currently face significant quality and performance challenges
  - Pressure in the adult Mental Health Urgent care pathway
  - Workforce issues, specifically Consultant CAMHS, ADHD and Eating Disorders
- These will be considered through the due diligence process

# Due Diligence and Risks

- **CAMHS senior medical cover** – interim agency arrangements in place. Long-term recruitment planning underway
- **CAMHS waiting times** – CPFT have developed a recovery plan including some sub-contracts which will novate to LCFT on 1<sup>st</sup> October 2019.
- **Kentmere ward environment** – Previous CQC inspections have highlighted a number of safety concerns. A significant capital sum is required to make the necessary improvements and discussions with commissioners and CPFT are ongoing in this regard.
- **Transfer and access to patient records** – interim solutions to ensure safe transfer and access to records have been agreed between clinical and IT colleagues.
- **Post-transaction service development costs** - including safer staffing for wards – a number of service lines have identified some gaps which should be addressed post transaction date and are under discussion with commissioners.
- **Inability to recruit particularly nursing staff** – establishing robust recruitment plans

With the exception of these issues and in light of the mitigation described, there are no significant patient safety concerns as a result of the transfer.

# Questions



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