



SCHOOL CROSSING PATROLS – SERVICE LEVEL AGREEMENT FOR 2021/22 WITH EDEN LOCAL COMMITTEE

The 2021/22 agreement will continue to embrace the following service aspects:

- **Training** – all school crossing patrols will continue to receive refresher road safety training, including an update on current road traffic legislation as it relates to their role.
- **Customer Care** – all school crossing patrols will continue to receive guidance on the importance and benefits of customer care with particular reference to the needs of children and accompanying adults.
- **Uniforms and equipment** – the requirements of all school crossing patrols are continually assessed to ensure that they comply fully with current legislation. Statutory items of uniform (hat and coat) and equipment will be issued accordingly.
- **Management activities** – Orian Solutions Ltd will pay all salaries and standard employment costs for each individual crossing patrol and recruit any replacements as directed. We will continue to liaise with associated schools to ensure effective communication and information to parents. We will also work closely with schools to make the crossing patrol service sufficiently flexible to accommodate any changes to departure or arrival times for breakfast clubs, after school clubs and special events.

However, site reviews, public consultation exercises and traffic surveys will remain the responsibility of the Local Committee and as such, Orian Solutions Ltd will not be involved. Similarly, Orian Solutions Ltd will not be responsible for enforcement of any local parking restrictions or alterations that may be required to the highway, including road markings, hazard warning lights or flashing beacons.

Legal information

The school crossing patrol service complies with the legislative requirements of the School Crossing Patrol Act 1953, School Crossing Patrol Order 1954 and the Road Traffic Regulation Act 1984, which was subsequently amended by the Transport Act 2000 (section 270).

The law gives a school crossing patrol appointed by an appropriate authority the power to stop traffic on condition that they are wearing a uniform approved by the Secretary of State and are using the prescribed sign.

The law states that even where a crossing patrol is provided, parents remain responsible for ensuring their children's safety on their journey to and from school.

Service contact

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School crossing patrols in Eden

	School	Additional crossing facility	Filled (F) or vacant (V) post	Weekly hours/ mins
1	Appleby Primary School (The Sands)	Zebra	V	8.45
2	Beaconside Primary School (Fell Lane, Penrith)	None	F	8.45
3	Kirkby Stephen Primary School (South Road)	Zebra	F	7.30
		2 sites	1 vacant	25.00

Vacant Posts

- 1 Appleby Primary School (The Sands) – vacant from October 2011

All 3 sites for 38 academic weeks during 2021/22 @ £18.00 per hour = £17,100.00 per annum + VAT

(Based on current filled posts the cost 2021/22 @ £18.00 per hour = £11,115.00 per annum plus VAT)

Within this service level agreement, the Local Committee will continue to be invoiced for delivered kerbside hours only.