

# Cumbria County Council HOSC

## Public Consultation Top Line Presentation



# Key principles (1)

- Visible... we should be seen to be consulting
- Anchored in best practice
  - *NHS England – Planning, assuring and delivering service change for patients*
  - *Cabinet Office - Consultation Principles (revised January 2016)*
- Choice of options AND seeking views
- Involve stakeholders in the consultation process

## Key principles (2)

- Open and transparent
- Effective and engaging
- Proportionate
- Accessible



# Communication



- Clear and concise
- Easy to comprehend
- Plain English and jargon free
- Readable consultation document (not too long)
- With more information on our website

# Types of activity

- Traditional activities - public meetings, drop in events, focus groups
- Innovative activities – e.g. citizens’ juries
- Engagement vehicle visiting remote communities
- Digital response options wherever possible
- Hard copy response mechanisms too
- Hard to reach/seldom heard groups

# Proposed extent of activity

- 8 x public meetings – across WNE Cumbria
- 3 x community stakeholder meetings
- 8 x patient/public focus groups
- 4 x citizens' juries or similar
- Engagement vehicle visiting 50 remote communities
- Consultation document questionnaire
- Online questionnaire

# Consultation - structure and governance

- Inputs from HOSC & experts on consultation plan (May)
- CCG and Success Regime approve plan (May/June)
- Public Consultation Working Group delivery (June to Sept)
- Stakeholder Advisory Group advise on process
- Peer review - independent assessor (Consultation Institute)
- Rapid publication of consultation report

# Option appraisal

- First workshop applying hurdle criteria
  - Compliance with national quality/safety standards
  - Operational deliverability
  - Reducing financial deficit
- Second workshop applying evaluation criteria
  - Impact of health and wellbeing gap
  - Impact on care and quality gap
  - Impact on funding and efficiency gap
  - Ability to deliver
- Long list... to Short list... to Preferred options



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# **West, North & East Cumbria Success Regime**

**[www.successregimecumbria.nhs.uk](http://www.successregimecumbria.nhs.uk)**