

UNIVERSITY HOSPITALS OF MORECAMBE BAY NHS FOUNDATION TRUST

CQC Improvement Plan Update

Summary Update

1. The report provides an update on the CQC 11 November to 14 December 2018 Inspection and the November 2018 Use of Resources reports. This is the first time that the Trust has been inspected under the new regime of CQC and NHSi. The inspection was conducted on a new risk based approach with the previous inspection following a Trust wide Inspection.
2. This is the first time that the Use of Resources has formed part of the inspection regime.
3. The final reports were received on 16 May 2019, following significant factual accuracy checks and changes.
4. The overall Trust rating for the Trust was Requires Improvement with the Trust previously rated as Good.
5. The Trust submitted a detailed Improvement Plan to the CQC on 12 June 2019 and the plan was made available to the Board, Council of Governors, Care Groups, all staff (intranet) NHSE/I, Morecambe Bay CCG and the ICS .
6. Many of the areas identified in the CQC inspection are known to the Trust and work was already underway and being actioned with good progress is being made.
7. The Trust proactively commenced additional work as soon as the original draft report was received and a summary of the approach and actions is summarised below into five key areas: Campaigns, Improvement Plan, Thematic pieces, Visibility of assurance and Partnerships.
8. The first meeting with the CQC following the submission of the Improvement Plan Relationship Manager took place on 27 June 2019.
9. The Internal cross care group/ department CQC Assurance meetings are established monthly and commenced 19 June 2019.
10. Quality Review meetings relaunched initial visit scheduled for 24 June 2019 at the Urgent Treatment Centre (UTC) WGH and then further dates planned for July and August 2019. A full schedule will be made available and opportunity for reviewers to book directly onto scheduled visits moving forward.